



## General Rental Conditions:

1. ID and a proof of address is required to rent a NDSM bike.
2. Insurance is included in the bike rental price and covers bike theft and/or damage.  
Note – If the bike is stolen the theft must be reported to the police who will issue you with a police report. The insurance is valid only if the police report AND the bike keys are handed in to the NDSM office.
3. Stolen bike? Report the theft to the police as soon as possible and advise us either by phone (during office hours) on +31 681 353 889 or +31 202 800 818 or send us an email via [info@ndsmbikes.nl](mailto:info@ndsmbikes.nl) with 'Stolen Bike' as the subject.
4. Please remember that all our bikes are suitable for 1 rider only. Riding with 2 persons on one of our bikes can cause damage and is not permitted.
5. Take care of the bike key, if it is lost a charge of €12,50 will be applicable.
6. If you cannot return the bike to the NDSM office please let us know where it is and be aware that a fee of €50,00 will be charged for bike pick-up in Amsterdam. If the bike has to be picked up outside Amsterdam a higher charge may be levied.
7. Please take care of where you park the bike in Amsterdam. Bike parking is not permitted in certain areas, e.g., where "Fietsen worden verwijderd" (Bikes will be removed) signs are posted. Always park the bike in a permitted and safe place.
8. When parking the bike the back wheel must be secured with the padlock and the bike secured to a fixed object using the chain provided.
9. In the event of the bike being damaged as a result of careless use the Renter will be responsible for the cost of repair.
10. A puncture? Bring the bike back to our office and the faulty tyre will be repaired or replaced free of charge. We will not reimburse you for any costs that you may incur for repairs made by a third party.
11. If you can not meet these conditions, we will calculate the current value of a stolen bicycle; € 200,-.
12. If the bike is removed bij "Stadstoezicht" because of parking in the wrong place and it ends up at the bike depot AFAC then cost of € 100 per bike is charged for pick-up of the bike, the fine and a new lock.

All ferry services across the IJ are free. Please ask if you would like more information.