



General Rental Conditions:

1. ID and a proof of address is required to rent an NDSM bike.
2. Insurance is included in the bike rental price and covers bike theft and/or damage.
Note – If the bike is stolen the theft must be reported to the police who will issue you with a police report. The insurance is valid only if the police report AND the bike keys are handed in to the NDSM office.
3. Please remember that all our bikes are suitable for 1 rider only. Riding with 2 persons on one of our bikes can cause damage and is not permitted.
4. Take care of the bike key, if it is lost a charge of €12,50 will be applicable.
5. If you cannot return the bike to the NDSM office please let us know where it is and be aware that a fee of €50,00 will be charged for bike pick-up in Amsterdam. If the bike has to be picked up outside Amsterdam a higher charge may be levied.
6. Please take care of where you park the bike in Amsterdam. Bike parking is not permitted in certain areas, e.g., where “Fietsen worden verwijderd” (Bikes will be removed) signs are posted. Always park the bike in a permitted and safe place.
7. When parking the bike the back wheel must be secured with the padlock and the bike secured to a fixed object using the chain provided.

All ferry services across the IJ are free. Please ask if you would like more information.